

FOLLOWING A HEALTHY GROWTH PATH

Challenge

Rentschler Biotechnologie is a service company that wanted to develop a uniform basis for all its value-added processes and modernize its heterogeneous system landscape based on the SAP® standard. Its goal was to promote sustained growth by way of modern system technology with standardized processes and a reduced number of interfaces. Rentschler's existing aging heterogeneous system landscape was standing in the way of this.

Solution

In collaboration with implementation partner IDS Scheer Consulting, a Software AG brand, Rentschler was able to introduce support for every step of the value-added chain. IDS Scheer Consulting's Pharma.PerformanceREADY approach and industry-specific process expertise played an important role in the success of the project. New functionality and high-performance interfaces for the integration of subsystems were added. The priority of the process optimization project was to harmonize and standardize master data and processes.

Benefits

- Cost-effective implementation of a preconfigured pharmaceuticals application
- Successful project roll out with the PRIME method for process-driven SAP management of SAP project planning, implementation and control
- Seamless integration of new subsystems (lab information system, Microsoft Sharepoint Server, Microsoft Project Server)
- Significant improvement in data quality



Rentschler Biotechnologie is a leading, independent global provider of services and has been developing and producing biopharmaceuticals for more than 35 years. Rentschler supports pharmaceutical and biotech companies of all sizes in the development of pharmaceuticals and their production and sales processes. Rentschler Biotechnologie GmbH is a subsidiary of Dr. Rentschler Holding GmbH & Co. KG, which is Europe's third-largest company in this product segment.

Get There Faster.™

“Our advantages? Fewer interfaces and faster processes. That allows us to further optimize our organization and successfully support its growth.”

Reinhold Elsässer | Director of IS & Organization | Rentschler Biotechnologie GmbH, Germany

Successful services

Rentschler Biotechnologie GmbH has its eye on the future. The company is a global full-service contract manufacturing organization with more than 35 years' experience in the development, production and approval of biopharmaceutical drugs. Its continued success and growth was making it difficult to map the complex production processes in the existing systems. The heterogeneous system landscape had become an obstacle and was no longer compatible with this state-of-the-art services organization.

Rentschler, therefore, opted to replace its existing system and began evaluating the alternatives. It decided that a process-driven implementation of SAP® Business-All-in-One using the IDS Scheer Consulting Pharma.PerformanceREADY method would enable sustainable harmonization and modernization of its system landscape.

Successful teamwork

The project team conducted an analysis of all primary business processes at the company. Rentschler created a catalog of ERP criteria, which, along with IDS Scheer Consulting's experience in SAP implementation for the pharmaceuticals sector, served as a basis for the assessment. The make-up of the team—composed of Rentschler employees and IDS Scheer Consulting pharmaceuticals specialists—ensured a smooth project roll out. The use of the PRIME implementation method for process-driven SAP management of project planning, implementation and controlling also made a significant contribution.

Standard only

The team modeled only those processes defined as relevant in ARIS and compared them with the preconfigured best practices from a standard

pharmaceuticals industry solution. Fortunately, all of Rentschler's needs were met with standard modules from the SAP Business All-in-One solution. Only minor tweaking was necessary.

The methods used also allowed Rentschler to implement new functionality and high-performance interfaces in an efficient and structured manner. The team seamlessly integrated existing subsystems. The quality of data with respect to standardized master data and processes was improved significantly. The team never lost sight of the importance of ensuring compliance with regulatory requirements (GxP) and the associated validation capability.

Crucial successes

Rentschler's value-added processes are now uniform and integrated thanks to process-driven SAP Business-All-in-One, which allows the company to guarantee a high level of production transparency. This is particularly important due to the stringent regulations of the pharmaceuticals industry. Every step must be closely monitored and documented. IT Director Reinhold Elsässer explains, “Now all we have to do to check what batch a product came out of is click a mouse. It used to be much more complicated since a lot of it was paper-based.” Furthermore, Rentschler can effortlessly and transparently assign expenses and income to specific projects. From materials to man hours—everything is appropriately allocated. Rentschler's administrative departments also benefit from the solution. As part of the second phase of the project, the SAP solution—developed in collaboration with partners—now optimizes human resources processes, such as payroll and vacation planning. Process-driven SAP Business All-in-One thus lays the foundation for greater flexibility while supporting the company's growth.

KEY COMPONENTS



IDS Scheer Consulting is known for its many years of success in a wide range of industries. Pharma.PerformanceREADY is the first totally process-driven standard solution based on preconfigured SAP® best practices.

ABOUT SOFTWARE AG

Software AG is the global leader in Business Process Excellence. Our 40 years of innovation include the invention of the first high-performance transactional database, Adabas; the first business process analysis platform, ARIS; and the first B2B server and SOA-based integration platform, webMethods.

We offer our customers end-to-end Business Process Management (BPM) solutions delivering low Total-Cost-of-Ownership and high ease of use. Our industry-leading brands, ARIS, webMethods, Adabas, Natural, CentraSite, Terracotta and IDS Scheer Consulting, represent a unique portfolio encompassing: process strategy, design, integration and control; SOA-based integration and data management; process-driven SAP implementation; and strategic process consulting and services.

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