software AG
A SOFTWARE GMBH BRAND

Software AG Information Security

Securing information systems and assets with industry standards

At Software AG, we have implemented a security framework aligned with international recognized security standards and compliance processes to assure the protection of our system and assets.

We safeguard information assets against unauthorized breaches of confidentiality, integrity, and availability. Our systems are set up to protect information from internal and external threats, whether deliberate or accidental, by applying the highest possible risk management processes, controls and policies designed by leading standards.

Our security framework is aligned with the ISO/IEC 27001 standard and covers the physical, procedural, and technical controls required to protect information regardless of where it is sourced.

It ensures that defined security principles and practices are fully embedded across all levels of our organization as well as with other organizations which we work.
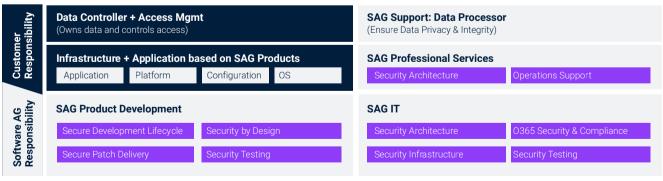
Our framework addresses:

- Information security policy and controls
- Risk management
- Asset management
- Access control

- Personnel, physical and environmental security
- Communications security and operations management
- Security incident and business continuity management
- Supplier risk management and compliance

Shared responsibility

Software AG has robust controls in place to maintain security and data protection of our products and services. The shared responsibility matrix below provides an overview of security responsibilities and scope.

Customer Responsibility			Software AG Responsibility		
Data Controller + Access Mgmt (Owns data and controls access)			**SAG Support: Data Processor** (Ensure Data Privacy & Integrity)		
Infrastructure + Application based on SAG Products Application · Platform · Configuration · OS			**SAG Professional Services** Security Architecture · Operations Support		
SAG Product Development Secure Development Lifecycle · Security by Design · Secure Patch Delivery · Security Testing			**SAG IT** Security Architecture · O365 Security & Compliance · Security Infrastructure · Security Testing		

* SAG Deutschland GmbH

Figure: Shared security responsibilities of Customer and Software AG products & services