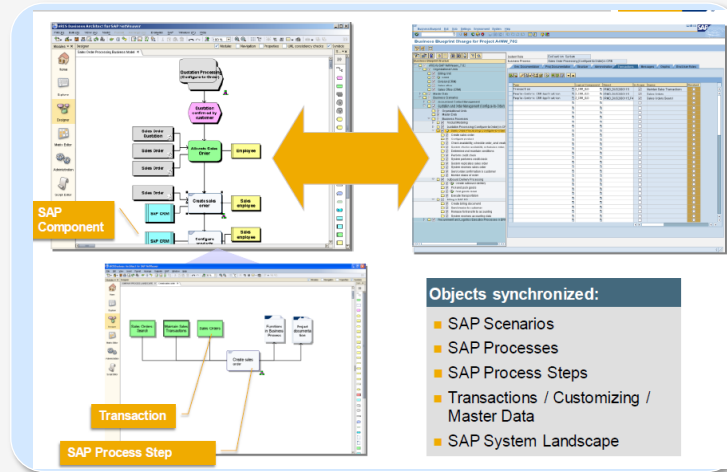
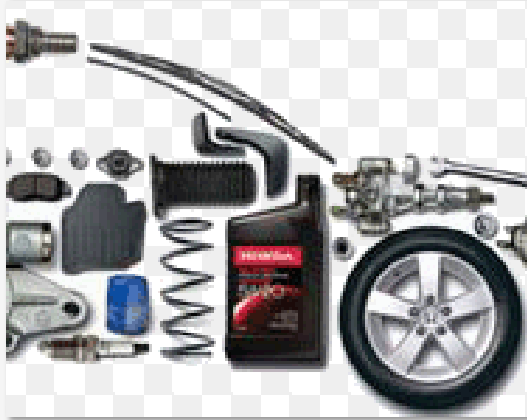


Automotive Supplier : Industry Process model



INDUSTRY BEST PRACTICES

INTEGRATED WITH SAP SOLUTION MANAGER AND SAP ERP

ACCELERATOR FOR TRANSFORMATION & OUTSOURCING ENGAGEMENTS

Issue

- Existence of functional silos impacting cross-functional collaboration
- Lack of industry best practice process models
- Respond quickly to changing market conditions
- Lack of clarity in terms of process definitions and roles & responsibilities
- Communication gap between business user and IT

Solution

- Detailed end-to-end business process model for Automotive supplier
- 400+ processes along with 150+ KPIs
- SCOR and APQC Compliant
- Integration capabilities between ARIS and ERP systems
- Clear process boundaries and inter-department RASCI clarification
- Well-documented process manuals for different stakeholders to use and refer for efficient working

Benefits

- Leverages CHROME's Global Process Models - predefined industry process content and accelerators
- Implement best of the breed business solutions by getting 'first-time-right'
- Implementing design by validation and benchmark customer 'as is' processes to Capgemini global Automotive Supplier process repository
- Optimize and improve business processes by identifying bottlenecks
- Align business requirements and ERP solution
- Global BPM project delivery experience