

# Software GmbH Security and Compliance in the Cloud

## Securing the cloud with the highest industry standards

Rest assured that your data is secure in Software GmbH. Our Information Security Management Program (ISMP) implements the highest security standards and compliance processes. Our dedicated Information Security team works closely with our suppliers and independent auditors to provide third-party attestation and certification of the effectiveness of our Information Security Management System (ISMS).

Whether you are looking to reduce costs, scale with demand or faster time-to-value, making the leap to the cloud is a smart move. With Software GmbH, you don't have to let security concerns get in the way of taking advantage of cloud computing.

We safeguard your information assets in Software GmbH Cloud against unauthorized breaches of confidentiality, integrity, and availability. Our systems are set up to protect your information from internal or external threats, whether deliberate or accidental, by applying the highest possible risk management processes and policies designed by leading standards and cloud service organizations.

You can confidently assure your organization and customers that information in Software GmbH is secure. We provide transparency to our cloud customers by sharing a self-assessment that discloses our processes and controls. We also provide documented evidence from third-party auditors that substantiate our claims of implementing information security controls.

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## ISMP benefits

- Assure the confidentiality, availability, and integrity of data in Software GmbH
- Commitment to information security exists at all levels throughout the Software GmbH
- Manage the ISMS as the basis of continued certification for compliance with ISO/IEC 27001:2022, 27017:2015 and 27018:2019
- Provide SOC 2 Type II + HIPAA, independent third-party auditor attestation for specific Software GmbH Cloud products, with signed Non-Disclosure Agreement (NDA)
- Educate and provide transparency about the implemented controls and standards with our Cloud Security self- assessment security questionnaire
- Ensure accordance with security standards with Infrastructure-as-a-Service (IaaS) providers
- Ensure regulators, customers, employees, trading partners and stakeholders that Cloud Information Security is well managed within Software GmbH

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## Security industry standards

### ISMS

Our comprehensive ISMS covers the physical, procedural, and technical controls required to protect information regardless of where it is sourced. It ensures that defined security principles and practices are fully embedded across all levels of our organization as well as with other organizations with which we work.

**The ISMS is aligned with the ISO/IEC 27001 standard and best practices and addresses:**

- Information security policy and controls
- Risk management
- Asset management
- Access control
- Personnel, physical and environmental security
- Communications security and operations management
- Security incident and business continuity management
- Supplier management and compliance

Our governance-focused, audit-friendly approach to cloud security and compliance helps you meet industry-specific and local laws and regulations.

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## SOC 2 Type II + HIPAA

Our auditor's SOC 2 Type II + HIPAA attestation report provides assurance for the operational effectiveness of our systems that keep your sensitive data secure. This provides a high level of transparency into our controls that mitigate operational and compliance risks. Because it requires an attestation by an independent and objective CPA who bears professional liability for his or her opinion, SOC 2 + HIPAA report is more stringent and credible than other types of reporting on information security controls.

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## Control transparency

### **Cloud Security Alliance (CSA)**

Software GmbH aligns with the framework and controls matrix of the CSA Security, Trust & Assurance Registry (STAR), a three-tiered provider assurance program of self-assessment, 3rd party audit and continuous monitoring.

### **Self-assessment**

Our Consensus Assessment Initiative Questionnaire (CAIQ) self-assessment addresses a wide range of security questions that educate you on our security program, policies, and procedures.

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## Trust Software GmbH Cloud

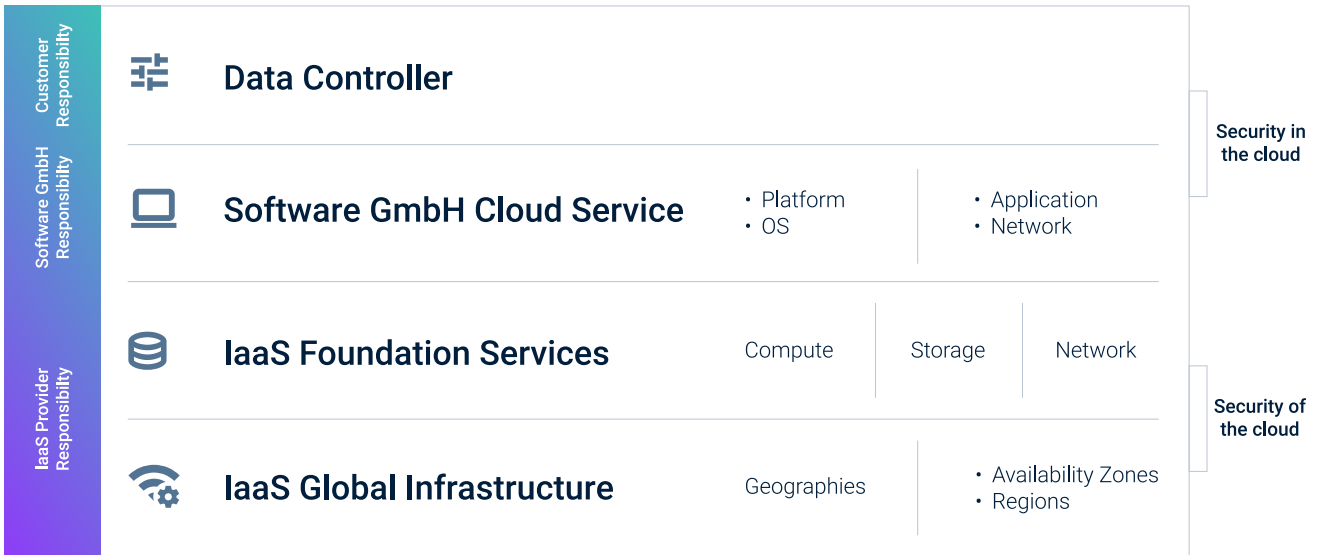
With our certification for compliance with ISO 27001, our SOC 2 + HIPAA attestations and control transparency, you can rest assured that Software GmbH provides the transparency and trust needed to ensure your services and data are highly secure and available in the Cloud.



# Shared responsibility

Software GmbH works together with IaaS providers to ensure you that we have robust controls in place to maintain security and data protection in the cloud.

Independent organizations continuously check and certify our supplier’s security practices.



Shared security responsibilities of IaaS provider, Software GmbH and Software GmbH Cloud customers

## ABOUT SOFTWARE AG

Software GmbH helps companies to manage and optimize their operations, infrastructure and technology with products that simplify complexity, increase transparency and prepare organizations for change. Trusted by the world’s best brands for more than 50 years, Software GmbH’s AI-enabled process intelligence, application development, high-performance database, and strategic portfolio management solutions are used by banks, retailers, manufacturers, governments and more.

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