

PROCESS PERFORMANCE OPTIMIZATION BY PRICEWATERHOUSECOOPERS AND SOFTWARE AG



Business success requires continuous process optimization

PricewaterhouseCoopers's expertise in business process management, augmented by Software AG Process Performance Manager, helps organizations with complex ERP deployments identify and act on opportunities for process performance optimization.

Business needs

It may be easy to articulate what value your business delivers. But how deep is your insight into how it delivers that value? Your ERP system manages innumerable processes to facilitate the delivery of value—but are they the right processes? Perhaps. Can they be improved? Possibly. Even more critically, how can you discover the answers to these questions? And, what can you do to optimize your processes if improvement is needed?

You can answer all these questions with the Process Performance Optimization solution. With more than 160 years of experience in the realm of business process analysis and optimization, PricewaterhouseCoopers (PwC) brings an unparalleled wealth of understanding and insight to the challenges your organization faces. Add to that experience the power of Software AG Process Performance Manager (PPM) and PwC's ability to help you identify and act upon opportunities for process performance optimization.

Benefits

Using Software AG PPM, PwC can help you gain an understanding of your existing business processes at the actual process execution level. With a graphical representation of these processes, you can see the actual structure of the process and discover where there are opportunities for optimization.

The Process Performance Optimization solution:

- Provides quantitative overview of business processes based on the measurement of objective process indicators
- Provides a key technology to assess business processes in terms of speed, cost, quality and quantity—and to identify optimization opportunities
- Drives continuous optimization of internal and external process workflows, thus making a key contribution to business success
- Enables monitoring and analysis of the performance and structure of business processes

Software AG and PwC

Think of PwC as a clinician whose specialty lies in understanding the workings of complex business systems. Think of Software AG PPM as the diagnostic tool with which the clinician gains insights, diagnoses issues and identifies remedies that will strengthen the health of the business. This combination delivers:

- End-to-end process discovery
- Process analytics
- Process performance monitoring
- Process weak point identification and optimization recommendations
- "As-is" as well as "to-be" process modelling
- Organizational analytics
- Best practices identification
- Process structure benchmarking

Features

The Process Performance Optimization solution provides you with a clear understanding of your business processes and workflows at the actual execution level. And with that insight, you can determine what steps you need to take to improve overall process performance.

Automated process discovery

- Auto-generate a graphical representation of business workflows
- Reconstruct process-relevant historical transaction data from start to finish
- Visualize the resulting process models

Process monitoring and benchmarking

- Identify best practices and specific optimization measures
- Discover weaknesses and failure models within the processes
- Compare scenarios via region, customer group, sales organization or any combination of them

Historical process analysis

- Locate process weaknesses and remove problem causes
- Analyze Key Performance Indicators (KPIs) via interactive filter components

Communication and organizational analysis

- Identify relationships between organizational units and employees
- Display connections between organizational structures and process execution

Partner overview

PwC helps organizations create the value they're looking for. PwC is a network of firms in 157 countries with more than 184,000 people who are committed to delivering quality in assurance, tax and advisory services. The Process Performance Optimization solution is an initiative of PricewaterhouseCoopers LLP (United Kingdom).

ABOUT SOFTWARE AG

The digital transformation is changing enterprise IT landscapes from inflexible application silos to modern software platform-driven IT architectures which deliver the openness, speed and agility needed to enable the digital real-time enterprise. Software AG offers the first end-to-end Digital Business Platform, based on open standards, with integration, process management, in-memory data, adaptive application development, real-time analytics and enterprise architecture management as core building blocks. The modular platform allows users to develop the next generation of application systems to build their digital future, today. With over 45 years of customer-centric innovation, Software AG is ranked as a leader in many innovative and digital technology categories. Learn more at www.SoftwareAG.com.

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