

STABLE BASIS FOR LONG-TERM BUSINESS GROWTH

Challenge

URSAPHARM Arzneimittel GmbH is a steadily growing family-owned company that stands for innovative and successful pharmaceutical products. The problem: The company's existing IT system landscape cannot keep up with this development. In order to support consistent growth, URSAPHARM decided to introduce an integrated and standardized ERP system. The goal: To provide employees with a new system that gives them the best possible support in their responsibilities and processes.

Solution

URSAPHARM worked with Software AG and its process experts at IDS Scheer Consulting to implement SAP® ERP. The consultants' many years of industry experience and best practice processes for the pharmaceutical industry based on Pharma.PerformanceREADY ensured an implementation that complied with validation requirements. The BPM experts from IDS Scheer Consulting used a process-oriented approach to ensure that the system provides URSAPHARM's employees with optimal support in their responsibilities.

Benefits

- Platform for integrated execution of all relevant business processes
- Seamless integration of existing subsystems
- Substantial improvement of data quality
- Rapid system adaptability
- Efficient logistics processes and improved material planning



For more than 30 years now, the name URSAPHARM has stood for the consistent transfer of innovative pharmaceutical concepts into successful medicinal products and medical devices. Today, URSAPHARM is an owner-run, mid-sized company with an international operation. Due to its broad spectrum of products URSAPHARM ranks among the market leaders in ophthalmology in Germany. Products for general medicine complete the company's portfolio. In addition, URSAPHARM offers its expertise in development, production, quality control and quality assurance as a highly productive contract manufacturer to cooperation partners—worldwide.

Get There Faster.™

“Establishing complex processes common to the pharmaceutical industry in SAP® requires a high level of expertise and solid know-how. Working closely with IDS Scheer Consulting, URSAPHARM has successfully achieved all of its project goals.”

Ivica Saric | IT Manager | Ursapharm Arzneimittel GmbH, Germany

Working toward growth

Founded in 1974 in Germany, URSAPHARM has grown over the intervening decades into a company with global operations. The mid-sized family-owned company produces pharmaceutical products and ranks among the market leaders in ophthalmology in Germany. In addition to its headquarters in Saarbrücken, Germany, distribution units in the Netherlands, Belgium, Poland, Czech Republic, Slovakia, Russia and India make up the international URSAPHARM network. But where a heterogenous IT landscape was good enough at one time, globalization with its accompanying business growth and innovative manufacturing and sales strategies now requires the company to rethink its business focus.

Since order processing at URSAPHARM was reaching its limits, company leadership decided to standardize processes and thereby create greater transparency within the enterprise—at an international level as well. This decision led to a process-oriented implementation of SAP ERP in the Finance, Controlling, Sales, Procurement, Warehouse Management, Production and Quality Management departments. High-performance, robust interfaces also needed to be created to further support key subsystems such as the scale system and Electronic Data Interchange (EDI).

IDS Scheer Consulting, a Software AG brand, was the partner of choice for the implementation. The most important distinguishing characteristic of the project: The intensive, constructive and goal-oriented collaboration between participating project managers and employees of URSAPHARM and IDS Scheer Consulting. The result: URSAPHARM now benefits from a transparent and consolidated production process that fulfills regulatory and company-specific requirements. Furthermore, recipe management as well as warehouse management, which are based on trading units

and utilize scanner technology, also meet legal standards and specific URSAPHARM requirements as well. The entire project was realized in compliance with validation guidelines and embracing best practices.

New opportunities

These days, different system landscapes are a thing of the past at URSAPHARM. The newly established platform supports the integrated execution of all relevant processes. Logistic processes are more efficient, production more transparent—simple reviews and full process representation guarantee compliance with regulatory requirements. High-performance, robust interfaces assures the seamless connection of existing subsystems so URSAPHARM has integrated access to all its information. Significant improvements to data quality have also substantially boosted the efficiency of resource and material planning. Qualified application support provided by IDS Scheer Consulting Managed Services ensures that URSAPHARM’s IT team has a professional partner to answer its questions even after the implementation project is concluded.

By restructuring its IT landscape and adapting the new SAP system to its own business processes, URSAPHARM has set a course for long-term, international growth.

KEY COMPONENTS



IDS Scheer Consulting supported the process-oriented SAP implementation with intensive, constructive and goal-oriented collaboration. The unique features of the pharmaceuticals industry were established using the best practice processes in Pharma.PerformanceREADY.

ABOUT SOFTWARE AG

Software AG is the global leader in Business Process Excellence. Our 40 years of innovation include the invention of the first high-performance transactional database, Adabas; the first business process analysis platform, ARIS; and the first B2B server and SOA-based integration platform, webMethods.

We offer our customers end-to-end Business Process Management (BPM) solutions delivering low Total-Cost-of-Ownership and high ease of use. Our industry-leading brands, ARIS, webMethods, Adabas, Natural, CentraSite, Terracotta and IDS Scheer Consulting, represent a unique portfolio encompassing: process strategy, design, integration and control; SOA-based integration and data management; process-driven SAP implementation; and strategic process consulting and services.

Software AG - Get There Faster

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